



Registration for Services-Based Operator (Class) Licence

Licensing & Operations Department
Info-communications Development Authority of Singapore
8 Temasek Boulevard
#14-00 Suntec Tower Three
Singapore 038988
FAX: 62112230

IMPORTANT INFORMATION

- 1 This form is for the registration for a Services-Based Operator (SBO) (Class) Licence for the purposes of providing telecommunication services including:
 - Call-back/Call Re-origination Services
 - Internet-Based Voice and Data Services
 - Store-and-Retrieve (S&R) Value-Added Network Services
 - International Calling Card (ICC) Services
 - Audiotex Services
 - Resale of Public Switched Telecommunication Services
 - Public Chain Payphone Services
- 2 All sections in this registration form **MUST** be completed. The completed application form should be sent to the above address. For electronic registrations, please send the certified true copy of your Certificate of Registration on Incorporation to IDA by mail within 7 days of your registration to the above address.
- 3 The company shall comply with the terms and conditions stipulated by the Info-communications Development Authority of Singapore (IDA).
- 4 This registration must be made only by the applicant's authorised personnel. IDA reserves the right to disregard the registration if it is found that the information or documents provided for this registration form are untrue, inaccurate or incomplete.
- 5 The licence fee is S\$200 upon registration and every 3-yearly thereafter. No registration fee is payable for the Resale of Public Switched Telecommunication Services, PublicChain Payphone Service and Store-and-Retrieve (S&R) Value-Added Network Services without using Leased Circuits. The licence fee can be paid by way of a cheque crossed "A/C Payee Only" and made in favour of the "Info-communications Development Authority of Singapore". Subsequent licence fee payments shall be made by GIRO upon submission of the completed GIRO application form to the above address.
- 6 With effect from 1 April 2003, no SBO (Class) licensee shall collect money deposits or use prepaid cards (other than credit cards) as a means of collecting payment from its customers. All new applications for prepaid services will be approved under the SBO (Individual) Licensing scheme.



- 7 The company shall inform IDA when it changes its address or stops providing the services for de-registration purposes.
- 8 The company is required to notify IDA in writing of any addition of new service(s) not declared in this registration, as well as any changes to the information registered with IDA.

| GENERAL REGISTRATION INFORMATION | |
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| Name of Company | |
| Registration / Incorporation No. | |
| Principal Activity (s) (as registered in RCB) | |
| Correspondence Address | |
| Billing Address (if it is different from correspondence address) | |
| Telephone No. | |
| Fax No | |
| Email | |
| <p>Corporate Structure Registered (include parent company, where applicable, subsidiaries and other interests of the group in Singapore and abroad, details of principal shareholders, board of directors, key personnel and management structure)</p> <p>a) Have any of the directors (as defined in the Companies Act (Chapter 50)) been a director of a company which has gone into liquidation, placed in official receivership, or insolvent (whether while he was a director or within 3 years of his ceasing to be a director)?</p> <p>b) Have any of the directors been a director of a company whose telecommunications licence(s) had been revoked by IDA for breach of licence</p> | <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p>If "Yes", please provide details:</p> <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> |

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| <p>condition(s) (whether while he was a director or within 3 years of his ceasing to be a director)?</p> | <p>If "Yes", please provide details:</p> |
| <p>Contact Person's Name and Designation (as in NRIC/Passport)</p> <p>Contact Number (Telephone, Fax and Email)</p> | |
| <p>Contact No. (Phone Number to be published with the licensees names in IDA website)</p> | |

SYSTEM AND SERVICE DETAILS

(For Audiotex Services ONLY, please ONLY fill Attachment 1)

1. Operations and Services Registering for (please mark against the appropriate service)

Non Prepaid

- Call-back / Call Re-origination Services
- Internet-Based Voice and Data Services
- Store-and-Retrieve (S&R) Value-Added Network Services
- International Calling Card (ICC) Services
- Audiotex Services¹
 - Please specify:
 - Games of chance
 - Chatlines
 - Others (Please specify)
- Resale of Public Switched Telecommunication Services
 - Please specify:
 - Public switched telephone services
 - Public cellular mobile telephone services
 - Public radio pager services
 - Rental of mobile phone/pager equipment
 - IDD/STD calls from customer premises payphone
 - Public switched message services
 - Public switched data services
 - Public switched integrated services digital network (ISDN) services
 - Video/ Teleconferencing services
 - Private automated branch exchange (PABX)
 - Others (Please specify)
- Public Chain Payphones Services
- Others (Please specify)

¹ (a) Games of Chance: Services that offer games of chance where prizes or rewards can be won (i.e. lotteries, lucky draws, etc) from the Audiotex service provider.
(b) Chatlines: Services that allow users to communicate indirectly with each other by recording and retrieving voice messages via voicemails.
(c) Others: Services not related to the services in categories (a) and (b). Examples are information services, donation lines, downloading services (ringtones, logos, pictures, audio clips, etc).

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| <p>2. Collection of money deposits and/or use of prepaid cards for collection of payments from their customers (other than credit cards)</p> | <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No*</p> <p>Note: * If “Yes”, you are required to apply for an SBO (Individual) Licence and submit the Banker’s Guarantee of S\$100,000 upon notification by IDA.</p> |
| <p>3. Brief description of the services to be provided, the operation of the proposed services, and the telecommunication systems and equipment to be installed to support the operation and provision of the proposed services</p> | |

ATTACHMENT 1 – FOR AUDIOTEX SERVICES

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|---|--|---------------------------|--------------------------|
| 1 Please provide a list of Audiotex Services offered and give full details on the charges. | | | |
| 2 State the scope and types of programmes that will be provided by each of the Audiotex Services *. | | | |
| 3a | Do you provide Audiotex Services through the “1900” access line leased from a Facilities-Based Operator? | <input type="radio"/> Yes | <input type="radio"/> No |
| 3b | Do you announce the current call charge at the beginning of each call? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4 Please provide answers to the following questions pertaining to the Audiotex Services to be provided via “1900” access numbers: | | | |
| 4a | Do you provide services which enable Callers to communicate amongst themselves directly in real-time? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4b | Do you provide live programmes? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4c | Is there any delay in starting the announcement or programme? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4d | Will each of the Audiotex Service be assigned a different telephone number? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4e | Will there be any interruption during the announcement or programme? | <input type="radio"/> Yes | <input type="radio"/> No |
| 4f | Will the maximum duration of each call programmed be less than ten minutes? If the answer is yes, please skip the next question. | <input type="radio"/> Yes | <input type="radio"/> No |
| 4g | Would the Caller be prompted to continue after every 10-minutes interval? | <input type="radio"/> Yes | <input type="radio"/> No |

* Note: Each Audiotex service means service of the same nature. For example, chatlines, information provision, and ringtones and logo downloading are considered three types of services.

We declare that we have not commenced provision/operation of any of the telecommunication services applied for in this application and all the information in this application form is true and correct. We understand that approval from the Info-communications Development Authority of Singapore for this application is based on information as declared in this application. We further acknowledge that, should any of the information declared herein be found to be untrue, inaccurate or incorrect, any licence granted by IDA will be rendered null and void. IDA reserves its right to impose penal sanctions against us under any applicable laws and regulations in force and this is without prejudice to any civil remedies that the IDA has against us if any of the information declared in the application be found to be untrue, inaccurate or incorrect.

Name & Signature

For and on behalf of Applicant.

Date/Company Stamp